



MVA FUND
Living the promise.

HOW TO GET HELP FROM MVA FUND

if you are affected by a road crash.

**YOUR FUND.
YOUR FRIEND.**

If as a result of a road crash you –

- are injured and need medical treatment and special care
- lose a member of your family and need help with funeral costs
- lose earnings because you cannot work as a result of your injuries
- lose the financial support of a breadwinner
- are caring for someone who has been severely disabled in a crash

– you can make a claim for assistance from MVA Fund.

How we help

MVA Fund provides different types of benefits for the different needs of people seeking help as a result of road crashes.

- **Medical expenses** – for treatment, rehabilitation and equipment.
- **Funeral expenses** – up to a maximum of P7 500.
- **Loss of earnings or income** – funds paid when the claimant is disabled after severe injuries and cannot work.
- **Loss of support** – funds paid to the dependants of those killed in road crashes.
- **Caregiver** – compensation paid annually to the primary caregiver of a severely disabled claimant.

When to claim

Claims should be made as soon as possible after the crash, so that the claimant can benefit fully and quickly. To be considered at all, a claim must be lodged with MVA Fund within three years of the crash.

Who should claim

The claimant, if he or she is an adult with full mental capacity, or a parent or guardian of a minor, or a curator if the claimant is an adult with limited mental capacity, or the claimant's designated representative.

How to claim

The claim must be made in the correct way, on Claim Form B, which is available at all MVA Fund offices, major police stations and selected post offices countrywide. It can also be downloaded from the Fund's website.

Processing of claims

MVA Fund deals with all claims as quickly as possible. This process will be helped by the claimant following the correct procedure, completing Claim Form B and producing all necessary supporting documents. If the Fund is liable it will make an offer to the claimant. If the offer is accepted, payment is made. If the offer is disputed the claimant is encouraged to discuss the matter with the Fund, and in the event of continued rejection the claimant can turn to the courts.

Use it well

After settlement, the claimant or his/her representative is responsible for making sure that the funds that are made available for particular purposes (such as support, medical treatment and rehabilitation) are used for those purposes only. In this way the claimant receives maximum benefit and MVA Fund carries out its responsibility to give those affected by road crashes the 'Best Chance to Normal Life'.

WARNING

You will be prosecuted if you make a false claim.

ROAD SAFETY – COMPENSATION – REHABILITATION – SUPPORT

MOTOR VEHICLE ACCIDENT FUND

Gaborone MVA Fund House, Plot 50367, Fairgrounds Office Park, Tel: 3188533 Fax: 3188124

Francistown Ngilichi House, Plot 306/7, Meriting Complex, Tel: 2410670 Fax: 2410700

Maun Plot 1196, Shop D2, Engen Centre, Tel: 6861788 Fax: 6862021

Kang Plot 659, Gamonyemana Ward, Tel/fax: 6517124/1

Palapye House No. PA8MQ1/G, BHC Offices, Tel: 4921022 Fax: 4921024

Selebi-Phikwe CBH Building, Plot 2574, Town Centre, Tel: 2600275/63 Fax: 2600239

Toll free 0800 600 739

Email mvafund@mvafund.bw

Website www.mvafund.bw



MVA Fund Botswana



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ITSE KA FA O KA BONANG DITHUSO KA TENG GO TSWA MO LETLOLENG LA MVA

**LETLOLE LA GAGO.
TSALA YA GAGO.**

Dikato tse ke eng?

Ke dikato tsa go leka go fodisa dikgobalo tsa mmele, le go itsa go lathegelwa ke botshelo, mo go bakilweng ke kotsi ya koloi. Mo godimo ga moo, go duelwa ditshenyegelo tse moikopedi a ka tswang a nnile le tsone morago a sena go bona kotsi ya koloi.

Mefuta ya dikato

- Katso ya ditshenyelo tsa bongaka; Kalafi, Tshidilo maikutlo, le didirisiwa tse di tlhokafalang
- Ditshenyegelo tsa loso
- Tatlhegelo ya bothokomedi
- Tatlhegelo ya dituelo tsa itshetso
- Ditshenyegelo tsa madi tse di ka nnang teng morago ga kotsi.

Tlhaloso ka dikato

Katso ya ditshenyelo tsa bongaka

Ke madi a a duelang bongaka jwa motswasethabelo. Madi a a dirisiwa fela tiro e ya kgethetsweng, eleng dithuso tsa bongaka, ka jalo, gaa neelwe moikopedi mo seatleng.

Katso ya motlhokomedi

Thuso e, e tswa ngwaga le ngwaga, e duelwa motlhokomedi wa motswasethabelo wa dikgobalo tse di masisi thata.

Ditshenyegelo tsa loso

Ke madi a ditshenyegelo tsa phitlho. Molao o letla gore go ka duelwa madi a a sa feteng P 7 500. Moikopedi o tshwanetse go tliša bosupi jwa tse a di rekileng le mo losong. Fa moikopedi a batla thuso e pele ga phitlho, moikopedi o tshwanetse a supa ka mokwalo o o rurufaditsweng tlhathlwa ya ditshenyegelo tse a solofelang go ka nna le tsone mo losong.

Go lathegelwa ke bokgoni jwa go itshetsa

Madi a a duelwa moikopedi yoo nang le bogole jo bo bakilweng ke kotsi ya koloi, mme a latlhegetswe ke tiro kana bokgoni jwa go tswela a dira.

Go lathegelwa ke motlhokomedi kana motsadi

Madi a a neelwa bao ba ba neng ba ikaegile ka motswasethabelo wa kotsi go ba tshetsa, pele ga a tlhokafala. Bosupi jwa madi a moswi a neng a a dira bo a tlhokafala, go re moikopedi a bone thuso e.

Go lopa madi a dikato go ka dirwa leng?

Moikopedi o tshwanetse go lopa madi a dikato mo sebakeng sese sa feteng dingwaga tse tharo morago ga kotsi ya koloi. Letlole le rotloetsa mongwe le mongwe yoo ka tswang a amegile mo kotsing ya koloi go tšenya kopo ya dikato ka bofefo jo bokgonagalang morago ga kotsi. Se se direlwa gore letlole le nne bofefo go batlela mogobadi dithuso tsa bongaka e bile dile maleba.

Ke mang yoo tshwanetseng go dira ikopelo.

- Moikopedi ka boene (Yoo gobetseng) /Fa ele mogolo e bile a itekanetse mo tlhaloganyong
- Batsadi/ batlhokomedi, fa moikopedi ele ngwana
- Motlhokomedi wa moikopedi, fa moikopedi ele mogolo yo oša

itekanelang mo tlhaloganyong

- Motswa-setlhabelo oka roma yoo ka mo emelang go lopa dithuso, e ka nna mmueledi wa molao, mongwe wa losika kana modiredi wa puso yoo kgethilweng.

Tsela ya go tšenya kopo ya dithuso

Dikopo tsothe di tshwanetse go dirwa ka go tlatsa fomo e e bonwang ko letloleng la MVA, diofisi tsa mapodisi, Dikokelo, le diposo tse di kgethilweng. Fomo e e ka tsewa gape mo website ya letlole la MVA.

Dipampiri tse di patang fomo ya boikopedi:

- Pego ya kotsi ya ba Sepodisi ,
- Pego ya baboni ba tiragalo,
- Setshwantsho sa tiragalo sa Sepodisi,
- Moriti wa Omang oo rurifaditsweng,
- Bosupi jwa ditshenyegelo tsa kalafi,
- Pego ya bongaka ka botsogo (BP 73 Medical Report)
- Moriti wa setlankana sa matsalo se se rurifaditsweng,

1. Kopo ya dithuso tsa phitlho, e tlhoka diolo tse di latelang gore moikopedi a bone dithuso mo lebakeng la dioura tse di masome a mabedi le bone.

- Pego ya kotsi ya ba Sepodisi
- Bosupi jwa ditshenyegelo tsa phitlho (jo bo supiwang ka mokwalo oo ikanetsweng fa go rekwa kgomo kana podi ya dijo tsa loso le sesupo sa maikaelelo a go reka kesi le dijo),
- Setlankana sa loso kana bosupi jwa gore ka boammaaruri motswa setlhabelo o tlhokafetse,
- Moriti wa Omang oo rurifaditsweng kana lekwalo la mosepele fa e se Motswana,
- Lekwalo la Pereko/Tiro kana Boagedi fa moswi e se Motswana,
- Pampiri ya Ikopelo (Form B) ee tladitsweng ka botlalo.

2. Tse dingwe tse di tlhokafalang go tswa mo goreng ke ikopelo e e ntseng jang, moikopedi o ka ikopanya le bodiredi jwa Letlole gaufi leene.

Moikopedi o tshwanetse go dira eng morago ga ikopelo ya gagwe e sena go amogelwa.

Letlole le tlaa netefatsa gore moikopedi o bona dithuso tsa bongaka sentle. Ke maikarabelo a moikopedi go ikgolaganya le bodiredi jwa letlole go ba itsese ka maeto le lelano la bongaka jo atla bo tlhokang mo tsamaong ya nako.

Pele ga moikopedi a ka bona ba bongaka, o tshwanetse go ikopanya le bodiredi jwa letlole gore ba mo direle lekwalo lele rurifatsang gore ota duelelwa bongaka, le gore a fiwe dikgakololo ka tsamaiso.

Tlhagiso

Go tšenya kopo ka maikaelelo a go tšetsa letlole ke molato o o othaelwang.