

## TIRISO YA THUSO YA BONGAKA

*Go ya ka molao o o tsamaisang MVA Fund ebong MVA Fund Act No. 15 of 2007 letlole la MVA Fund le rwele boikarabelo jwa go thusa ka dituelo tsa bongaka jwa botlhe ba ba gobetseng mo kotsing ya koloi.*

### **Thuso ya bongaka:**

Tsetlana 20 ya molao o o tsamaisang letlole la MVA, e leng The Motor Vehicle Accident Fund Act no. 15 of 2007, e fa MVA Fund boikarabelo jwa go duelela ba ba amegileng mo dikotsing tsa tsela ditshenyegelo tsa bongaka ga mmogo le go netefatsa gore ba ba amegileng ba bona thuso e e tokafatsang matshelo a bone.

### **Kalafi ya bongaka le tshidilo mmele:**

Morago ga go amega mo kotsing ya koloi, o ka tlhoka thuso ya bongaka. Bontsi jwa batho ba ba amegileng mo dikotsing tsa tsela ba kgona go alafesega mme ba fole morago ga go bona kalafi. Le fa go ntse jalo, bangwe ba bone ba tlhoka bongaka jwa tshidilo ya mmele le maikutlo (rehabilitation) go boela mo seemong se se itekanetseng. Ka jalo, go botlhokwa gore o simolole lenaneo la gago la bongaka jwa tshidilo ka bofefo go go thusa gore o boele mo seemong se se nametsang.

Fa o sena go dira kopo ya go thusiwa ka tsa kalafi, ba MVA Fund ba tla go fa lekwalo le le supang fa ba amogetse kopo ya gago.

Lekwalo le le na le nomoro ya kopo (claim number). O tshwanetse go dirisa nomoro e ka nako tsotlhe fa o tlhoka thuso mo go ba MVA Fund. Kopo ya gago e tla sekasekwa mme o tla itsisiwe ke ba MVA Fund gore kopo ya gago e amogeselegile kgotsa jang. Se se dirwa ka lekwalo le le supang gore Fund e ikaelela go go thusa jang ka bokae (Offer letter). Lekwalo le, le supa thuso ya bongaka e MVA Fund e tla go e duelelang; ba bongaka ba sena go supa gore o tlaa tlhoka thuso e e ntseng jang. Re tshwanetse ra lemoga gore thuso e ya bongaka ke ya dikgobalo tsa kotsi ya koloi fela.

Fa MVA Fund e amogetse gore e tla go thusa ka tsa kalafi le tshidilo, e tla go duelela ditshenyegelo tsa gago tsa kwa kokelong, melemo, tshidilo, dituelo tsa sepalamo go ya kokelong ga mmogo le tse dingwe tse di amanang le kalafi kgotsa tshidilo e e amanang le go amega ga gago mo kotsing ya koloi.

Fa o bonwa ke ngaka e e duelwang, go na le ditlhwatlhwa tse di beilwang tse di dumalanweng. Matlole a Medical Aid le one a na le ditumalano tse le ba bongaka. Fa o na le Medical Aid o tshwanetse go kopa tetla pele ga o ka simolola kalafi ya gago. Fund e tla duela bontlhabongwe jwa madi a a tshwanetseng go duelwa ke wena (co-payment).

Fund e tla kwala lekwalo le le supang bontlha jo e bo duelang. Baikopedi ba ba senang Medical Aid bone ba tla a fiwa lekwalo le le supang fa Fund e tla a duelela madi otlhe ka ditlhwatlhwa tse di dumalanweng. Fa e le gore o ne o setse o itueletse bongaka le tshidilo pele ga o dira kopo ya gago, o tshwanetse go tsisa sesupo sa dituelo (receipts) le gore o ne o duelela eng (invoices) gore o busediwe madi a gago.

### **Fa o sentse o ya bongakeng:**

O kopiwa gore pele o dira kopa ya dithuso tsa bongaka le tshidilo, o ikgolaganye le ofisi ya MVA Fund e e gaufi le wena o kope lekwalo le le rurifatsang gore ba tla tsaya boikarabelo jwa go go duelela tsa bongaka (Guarantee letter). Lekwalo le le supa gore molwetse o tla duelelwa kalafi e e ntseng jang mme ebile le kopa ngaka kgotsa kokelo go netefatsa fa a tla fiwa kalafi le tshidilo e e maleba.

### **Kopo e e sa duelweng ka botlalo (Limited claim):**

Go ya ka molao o o tsamaisang letlole la MVA Fund, go na le dikopo tse mo go tsona MVA Fund e sa tshwanelang go di duela ka botlalo. Mme le fa go ntse jalo, kopo ya gago ya dithuso tsa bongaka e tla amogelwa fela jaaka dikopo tse dingwe, pharologanyo ke gore o tla thusiwa fela go fitlhelela seemo sa gago se tokafala, kgotsa go fitlhelela MVA Fund e duela seelo sa P300 000. Morago ga moo, o tla tsaya boikarabelo jwa ditshenyegelo tsa bongaka ja gago.

### **Dikopo ka maikaelelo a go tsietsa:**

#### **Confidentiality - Pabalesego.**

Letlole la MVA Fund le go solofetsa gore dikgang tsotlhe tse di amanang le go lwala ga gago, e tla nna sephiri sa gago le bone ka nako tsotlhe.

#### **Go tlhoka go bua nnete mo kopong:**

Go tsenya kopo ka maikaelelo a go tsietsa letlole ke molato o o athaelwang.

